

TRANSPORT RULES

OF MOUNTAIN TRANSPORT FACILITIES (EXCERPT)

On the basis of Act no. 266/1994 Coll., on rail systems, as amended, and pursuant to Decree of the Ministry of Transport and Communications no. 175/2000 Coll., on transport rules, MELIDA a.s. issues:

CONTRACTUAL CONDITIONS

for public rail passenger transport on aerial lifts and surface lifts operated by MELIDA, a.s. in the Špindlerův Mlýn Ski Resort.

- 1) The Contractual Transport Conditions apply to the regular transport of persons, luggage and live animals on mountain transport facilities in the Špindlerův Mlýn Ski Resort, and they stipulate the conditions for this transport.
- 2) Only persons with skis or snowboards attached to their feet may be transported on all transport facilities, aerial lifts and surface lifts. The use of other sports equipment is prohibited for safety reasons. The transport of pedestrians and luggage is only possible on the chairlift innogy line Svatý Petr - Pláň, Špindlerův Mlýn - Medvědíň and Horní Mísečky - Medvědíň. On the Orlen line Horní Mísečky – Medvědíň chairlift, we only transport pedestrians in one direction, upwards.
- 3) An authorized person in official attire and equipped with a transporter's license is entitled to check tickets and give passengers instructions and orders to ensure their safety, and to ensure the safety and smoothness of traffic.
- 4) Children under the age of six or less than 125 cm tall may only be transported accompanied by a person over the age of 15. The accompanying person must be able to provide the child being transported with assistance during transport, or, if necessary, to ensure co-operation with the chairlift operators. In disputable cases, the chairlift operator may, at his discretion, decide whether a child is eligible for independent transport, or whether the accompanying person is suitable.
- 5) By purchasing a ticket from MELIDA, a.s., participants in the transport confirm that they are acquainted with these Contractual Transport Conditions, the Transport Timetable and the Price List issued by MELIDA, a.s., as well as the 10 FIS rules for downhill behavior, and they undertake to respect them.
- 6) MELIDA, a.s., and persons authorized by it, is the sole and only authorized ticket seller. The passenger is obliged to have a valid travel document with him for the entire period of performance of the transport contract, which he submits during the travel document check.
- 7) Registered users of the GOPASS chip card adhere to these Contractual Transport Conditions, as well as the General Terms and Conditions of the GOPASS program and the Terms and Conditions of Chytrá Sezónka Premium listed at www.gopass.travel and at www.skiareal.cz
- 8) The ticket is non-transferable, and upon request it is submitted to the inspection authority of MELIDA, a.s. . Should any misuse of the ticket occur said ticket shall be blocked without any entitlement for compensation.
- 9) A ticket for one one-way or round trip entitles its holder to travel on a given transport device and is valid only on the day of its purchase.
- 10) The sale of afternoon ski passes starts no earlier than 5 minutes before the marked validity.
- 11) A time-limited ticket entitles its holder to several rides for the period of its validity to a limited extent on all transport facilities operated by Melida, a.s.
- 12) Reimbursement for time-limited tickets (excluding seasonal tickets) shall be granted after deduction of a pro rata amount calculated from the time of its use only in the event of injuries incurred on downhill tracks in the Špindlerův Mlýn Ski Resort. The passenger is obliged to prove this fact with a certificate of treatment at the site of the accident. The claimant has to produce documentation providing evidence of their treatment at the location where the injury occurred. This document has to be produced within 30 days following the alleged incident.
- 13) Reimbursement for time-limited tickets (excluding seasonal tickets) is provided in the event of simultaneous suspension of all chairlifts operated by MELIDA, a.s. lasting more than 180 minutes due to bad weather, excessive wind speed, thunderstorm, technical failure or power failure. In this case, the fee will be reimbursed in the form of a Weather voucher. The voucher will be issued in client centers Hromovka, Svatý Petr, Medvědíň and Horní Mísečky. A necessary condition for use is registration in the online store of the GOPASS program. In the GOPASS coupons section, after entering a unique code, selecting the date of use and completing a purchase for 0 CZK, the passenger will receive a one-day ski pass. Registered Gopass chip card users can cancel the ski pass as per the General terms and conditions of the GOPASS program. A multi-day ski pass cannot be cancelled once the user has begun using it.
- 14) Opening hours, transport timetables, prices, information on night skiing, special rides and sporting events that may affect the operation of transport facilities are listed at points of sale and in the uniform information system.
- 15) For passengers, especially in the winter season, information on weather conditions, especially snow and wind conditions and the condition of downhill and cross-country trails is crucial, and this information is also listed in the unified information system.
- 16) Without the prior consent of MELIDA, a.s., commercial skiing and snowboarding lessons are prohibited.
- 17) MELIDA, a.s. reserves the right to allow training, races and other competitions on enclosed spaces or tracks within the premises by prior arrangement.
- 18) Grooming of downhill courses is primarily performed after the end of operation of transport facilities. Downhill courses are closed to the public due to grooming from 4.15 pm to 8.30 am (except for night skiing, Fresh Track and permitted morning training).
- 19) Depending on the snow and weather conditions, grooming and snowmaking are also carried out during operation; a warning sign must be placed on the track.
- 20) Drivers of snowmobiles must have a warning light switched on during grooming and normal driving, obstacles on the track (especially snow cannons, hoses, dangerous places) must be marked at a sufficient distance, or fenced off with a fence or net.
- 21) When operating snow cannons, it is necessary to adjust the driving speed to a safe passage and not endanger other skiers, not run over hoses and cables and not tamper with the snow cannons.