

Operating Rules for the E-bikes and four-wheel E-GranTour

Rental operator:

MELIDA, a.s.

543 51 Špindlerův Mlýn 281

Company ID: 24166511

VAT ID: CZ24166511

(hereinafter referred to as “the lessor”)

Use of the E-bikes and four-wheel E-GranTour (hereinafter referred to as “the equipment”):

1. Rental is only possible upon presentation of at least one of the following documents:
 - a) a valid ID card
 - b) a valid passport
 - c) a driving license
2. The renter must be at least 15 years old.
3. The equipment is rented exclusively for the purpose of testing its features. For safety reasons, the equipment is equipped with GPS.
4. Before taking the equipment, the renter must thoroughly inspect and test it and report any defects to the lessor. Later complaints will not be considered.
5. If the renter discovers any defects or issues during use, they must report them upon returning the equipment.
6. The renter must handle the equipment with care to prevent damage or malfunction. In case of any issue, the renter must immediately contact the lessor at +420 702 283 547, available during operating hours.

The renter is not allowed to repair or modify the equipment without prior consultation with the lessor, except for adjusting the saddle, resetting a slipped chain, or replacing an inner tube. Any modifications without the lessor’s approval are prohibited.
7. The renter is not allowed to lend or transfer the equipment to another person not listed in the contract.
8. The equipment may not be used under the influence of alcohol or drugs.
9. The renter must prioritize their own safety and the safety of others and wear protective gear.

10. The renter is allowed to use the equipment only on marked routes.

As the bike paths and roads are located within the KRNAP protected area, leaving marked trails is forbidden.

Riding in the Svatý Petr bike park is prohibited. The renter is responsible for any fines incurred.

Fees:

1. Before signing the contract, the renter must pay the rental fee and deposit according to the current price list.
 2. If the renter exceeds the paid rental period, they must pay for the additional time used, calculated from the time the equipment was picked up until its return. Unused time is non-refundable.
 3. The lessor may request the return of the equipment before the agreed rental period ends if the renter violates the rental rules. In such cases, the renter is not entitled to any compensation.
 4. In case of equipment replacement or pickup (unless due solely to the equipment's failure or the lessor's fault), the lessor will charge CZK 300/hour for transport.
For repairs, the lessor charges CZK 300 per hour of service technician labor.
-

Liability:

1. Riding the rented equipment is at the renter's own risk.
The lessor bears no responsibility for any damage to the renter's property or to other objects or persons during the rental period.
 2. The renter is responsible for all equipment listed in the signed contract and for anyone using the equipment under the contract.
 3. The renter assumes full responsibility for the equipment until it is returned.
If the renter leaves or distances themselves from the equipment during the rental period, they must secure it against theft (e.g., using a proper lock).
-

Rental and Operating Hours:

1. The equipment can be rented at any time during operating hours.
2. Pickup and return of the equipment take place at the rental facility.

3. Operating hours: **Daily from 9:00 AM to 6:00 PM**
-

Damage and Loss:

1. The renter must use the equipment in a way that avoids damage.
Any accident or damage must be immediately reported to the lessor.
In case of damage caused by a third party, the renter must also notify the Czech Police.
The renter is responsible for any damage that occurs during the rental period, except for defects caused solely by the nature of the equipment.
 2. All damage must be reported no later than when returning the equipment.
Failure to do so does not release the renter from liability and the renter must pay for any necessary repairs in full.
Normal dirt from regular use is not considered damage.
 3. If the renter does not return the equipment by the agreed end of the rental period and before the rental closes that day, the lessor will request its immediate return.
If the renter fails to comply, the lessor is entitled to demand payment of the full retail price of the equipment.
-

These operating rules are effective as of May 1, 2024, and remain valid until further notice.

The current version is posted in a visible place at the rental facility.