

Operating Regulations for beginner's zone Children's ski park

Operator of the ski kindergarten is MELIDA a.s., Špindlerův Mlýn 281, CZ 543 51, tel.: +420 499 467 101, www.skiareal.cz.

- The beginner's zone is open daily from 8:30 to 16:00
- The beginner's zone is intended primarily for the teaching of skiing and snowboarding provided by SKOL MAX ski school, and its capacity is limited.

Entry

- The beginner's zone is intended primarily for children under the age of 12 years. In exceptional circumstances, the teaching of adult beginners is possible, but only when zone capacity permits this.
- In instances of the simultaneous teaching of children and adults, the zone will be divided to provide separate "children" and "adult" section.
- Entry to the beginner's zone is restricted to individuals taking part in ski/snb lesson. Due to safety regulations and the continued quality of ongoing lessons, the public are not permitted entry even if they are parents of a child who attends classes.
- Entry is permitted only with skis or snowboards. It is forbidden to enter with a sledge or sled.
- Children must wear a protective helmet, and they will not be permitted entry to the beginner's zone without one. Helmet hire is available at Spindl Motion Rentals.

Operation and lesson processes

- The operation of the beginner's zone is overseen by an authorised person (employee of Skiareál Špindlerův Mlýn) or by an instructor, head of teaching. The authorised person or instructor has the right to ask any person who violates the rules of operation and safety to leave the beginner's zone.
- Clients should arrive at the ski kindergarten entrance 5 to 10 minutes before lessons commence. In the event of the late arrival of the client (arrival after the lesson begins), there is no guarantee that the ski school will teach a full lesson because of overlapping commitments.
- All clients who attend classes must comply with instructions from service and ski kindergarten instructors, and must not endanger the safety of others and behave responsibly. In the event of repeated and serious violations of operating rules and safety regulations, the operator or instructor has the right to order the person concerned from the beginner's zone without compensation.
- Instructors are not responsible for any minor client who does not comply with instructions and warnings.
- Ski lifts and moving carpets located in the areas of the ski kindergarten are included in the tuition. To use the lifts within Skiareál Špindlerův Mlýn, clients must purchase a ski pass according to the price list. The instructor will advise clients when it is necessary to purchase a ski pass.
- Teaching takes place in all weather conditions.
- The ski kindergarten reserves the right to change instructors.

Client's health and safety

Potential risks

Sports activities can result in physical or psychological injury, including permanent consequences or death. Injuries can be caused not only by the individual but also by the behaviour, neglect or negligence of other participants.

Sports activities include preparation for teaching, lesson participation and the teaching itself:

Alpine, cross-country, telemark and freestyle skiing, snowboarding, riding on a chairlift, T-bar or other transportation system.

- In the case of a reservation made for a child, prior to the commencement of lessons a parent or other responsible person is required to provide comprehensive information concerning the child's state of health and any possible complications etc. This information must be included on the child's registration form and confirmed with a signature. MELIDA, a.s. reserves the right to refuse to teach any child with obvious health problems.
- Children must wear a safety helmet, which are available at Spindl Motion Rentals.
- Instructors accept no responsibility for minor clients in the event of non-compliance with instructions and warnings or they do not have the correct ski/snowboard equipment and accessories, fitted as per instructions.
- Clients are required to report any health issues that arise during lessons on the immediate conclusion of a lesson. Failure to do so, means no issue will be accepted.
- Clients are not insured by SKOL MAX ski school or the company Melida a.s., and lessons are at the client's own risk. The ski school encourages clients to arrange accident insurance.
- Treatment consent
By purchasing a lesson, clients authorise employers of Melida, a.s. (SKOL MAX ski school) to seek medical treatment for their children from the Mountain Rescue Service and / or transportation to the Medical Centre in Špindlerův Mlýn / nearest hospital, where treatment will be carried out according to the individual's need or to seek further specialist treatment. Clients acknowledge that the result of any treatment or investigation is not guaranteed. In case of subsequent transportation to another medical facility, Melida, a.s. bears no responsibility for this transport. Clients are fully responsible to reimburse all costs associated with medical care and transportation.
- Clients must comply with both FIS rules for the conduct of skiers and snowboarders and with the Skiareál's rules and regulations.
- SKOL MAX ski school accepts no responsibility for the client's health or the health of a client's minor child.

Final conditions

- All clients who enter the beginner's zone agree to the rules of operation and shall uphold them.
- It is prohibited for any person to conduct business and/or other for-profit activity within the beginner's zone regardless of whether that person has been authorised to conduct business and regardless of whether the activity is continuous, random or a one-off event. This applies to employees providing activities for a physical or legal person operating the business and/or other for-profit activities or a person providing activities for a physical or legal person on the basis of any other legal cause, whether for payment or free of charge. Violators of this rule can be evicted from the beginner's zone.
- Operating rules are effective from December 1, 2018 and are valid until further notice.
- The current version of operating rules is available on the website www.skolmax.cz and in ski school offices.

- Cancellation conditions are set out in the operating regulations of Skolmax ski school at www.skolmax.cz

Processing and storage of personal data

- Personal data processing is limited to that only which is required for the purpose of registering and identifying customers.
- The information required for the processing of personal data can be found in the Privacy Policy at www.tmr.sk.
- Clients who participate in lessons in the beginner's zone agree to the gathering of video images or visual-audio recordings and their subsequent publication on the ski school's website or Facebook site and/or in printed material (eg. brochures, leaflets) issued by the operator for the exclusive purpose of promoting and advertising its activities to third parties.

In Špindlerův Mlýn, November 30, 2018

MELIDA, a.s.

Martin Knot, Ski School Manager